



Quest Exceeds Expectations for Fauquier Hospital's GroupWise Migration

Fauquier Hospital is a not-for-profit community hospital located in Virginia. It was established in 1954 by a group of community volunteers and remains independently operated; and is governed by a volunteer board of trustees. As the only hospital in the county, Fauquier Hospital is the central hub for medical care in the area. It provides all services appropriate to the community hospital setting, including a wide spectrum of inpatient and outpatient diagnostic and treatment services.

Fauquier has approximately 100 servers, all of which are running a Windows operating system, the majority being Windows 2000 (with a handful on NT4 left to be migrated). They are now standardized on Exchange Server 2003 as their messaging platform.

The Challenge

Fauquier Hospital needed a standard operating system that was compatible with their vendors. This meant moving from NDS/e-Directory to Microsoft Active Directory 2003. "As a typical hospital, we have a combination of Novell and Microsoft operating systems. Users are defined in two places and trying to synchronize those doesn't work very well. This is too much work for my engineers," explained Sri Yarramsetti, director of network systems, Fauquier Hospital.

"When we decided to migrate from GroupWise to Exchange, I had a lot of concerns," said Yarramsetti. "I needed to manage the entire project and keep it transparent, so we started looking at how we could do that."

"During an exchange training class, we had several people surprisingly in there from other hospitals that were using GroupWise. They were doing migrations as well and asked the instructor for some tools that we could use for migrating from GroupWise to Exchange. Quest® GroupWise Migrator for Exchange was at the top of their list," stated Mike Moses, systems engineer, Fauquier Hospital.

The Quest Solution

"E-mail systems in the old days were mostly a business convenience. However, they have become a necessity and a critical application. This is with respect to the healthcare organization; so much communication is done using e-mail," stated Yarramsetti.

The migration of users to Exchange 2003 proved to be a success for Fauquier. Yarramsetti explained, "They were very pleased when they could see their contacts, e-mail and everything in place. They praised the Network Systems department saying, 'gosh, you guys did a very good job.' That's not something we hear every day."

"When considering another vendor, we were talking about a two to four week implementation process. With the Quest product, the live migration of 1,100 mailboxes was completed within four hours. We were expecting the archived mail to take about a week to complete and it only took about 18 hours. We actually migrated more than one million mail objects with only a .01% data corruption. To have everything done within a 48 hour period was just amazing," said Moses.

Regarding Quest® Group Policy Extensions for Desktops Yarramsetti said, "I'm thrilled to look at it since that was my main problem; most software workstations are shared by multiple people. Without this product, it would be a tremendous load on my help desk as they would have to teach the end-users to set up their e-mail's, desktop by desktop, every time they log on to a new one."

Overview

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- Mike Moses,
Systems Engineer
Fauquier Hospital

Headquarters

Warrenton, Virginia

Critical Needs

A solution that provides Fauquier Hospital with the ability to migrate without data corruption, creating a standard environment that is compatible with most of their vendors.

Solution

GroupWise Migrator for Exchange and Group Policy Extensions for Desktops

Results

- Migration occurred within 48 hours; with no end-user impact
- Migration of more than one million mail objects with only a .01% data corruption

The Bottom Line

Quest offered Fauquier just the solution they were looking for. Moses explained, "We were looking for something that delivered what it promised. You evaluate a lot of tools that say they can do this or that. Then you find out you need an extra key or a special configuration, or you have to have an engineer from the company come in and set it up. None of that was needed with what Quest had to offer. Your product delivered based on the promises from your sales team!"

Yarramsetti said, "Your product was so easy to use. We really got a lot of credit from our senior management team. Thank you."

About Fauquier Hospital

Located in Virginia, about forty miles southwest of Washington, DC, Fauquier Hospital is an 86-bed acute care hospital serving a rural/suburban community. Established in 1954 by a group of community volunteers, Fauquier Hospital is a not-for-profit community hospital fully accredited by the Joint Commission on Accreditation of Health Care Organizations (JCAHO). It remains independently operated, and governed by a volunteer board of trustees. Since 1954, Fauquier Hospital has been providing quality health care to the residents of Fauquier and surrounding counties. Fauquier Hospital's mission is to restore, promote and maintain the health of the 70,000 households it serves. Fauquier Hospital is a non-profit community hospital which is independently operated and locally governed by a board of directors, with no funding from state or federal agencies.

About Quest Software, Inc.

Quest Software, Inc. delivers innovative products that help organizations get more performance and productivity from their applications, databases and Windows infrastructure. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 18,000 customers worldwide meet higher expectations for enterprise IT. Quest Software can be found in offices around the globe and at www.quest.com