



## Quest's Development Studio for SharePoint Serves a Worldwide Charity Organization's Need to Quickly Build Flexible and Secure Applications

Missionary Ventures partners with local ministries to develop churches, schools, feeding centers, orphanages, and clinics in more than 30 countries. The non-profit organization relies on Microsoft's SharePoint to manage its data and facilitate communication. Seeking an effective way to develop complex applications for its SharePoint environment, Missionary Ventures turned to Quest Software.

### The Challenge

Missionary Ventures needed to track donations from thousands of sponsors worldwide. These donations can be designated for any one of hundreds of recipients, including particular missionaries and projects. The organization had outgrown its Microsoft Access solution for donor management due to data integrity and security issues, as well as program limitations.

To better manage its data, Missionary Ventures adopted SharePoint, but found it required additional tools to leverage all the benefits the platform offers. In particular, the organization needed to track donations, both to the recipient's country and to specific projects. Data entry had to be flexible, so that donations could be processed immediately but updated later as detailed information became available. And a secure, web-based solution was preferred, so Missionary Ventures offices worldwide and personnel in the field could access and update information. In addition, for a non-profit organization with only a single web developer and one server administrator, finding an easy-to-use and cost-effective solution was a priority.

Missionary Ventures also sought a tool to provide SharePoint backup and recovery, since adopting this new collaboration platform involved a learning curve for the server administrator, and accidents were bound to happen. The organization needed to secure its information and quickly recover objects lost due to user error.

### The Quest Solution

Development Studio for SharePoint has proven to be the development solution that Missionary Ventures was seeking. Instead of outsourcing custom application development, which would have been prohibitively expensive, the organization was able to quickly and easily develop a sophisticated donor management application in-house using Development Studio's drag-drop-configure technology.

Missionary Ventures was particularly pleased with the flexibility of the system Development Studio allowed it to create. "Now we can have multiple personnel making data entries simultaneously and they can work from home if they need to," said Rol Erickson, the organization's web developer. "They can also retrieve data anywhere there's internet access."

Missionary Ventures has also found Quest Recovery Manager for SharePoint to be an invaluable tool providing great peace of mind. Before adopting Recovery Manager, Missionary Ventures was unable to recover objects that were inadvertently deleted and had to rebuild them from scratch.

### The Bottom Line

Development Studio for SharePoint has enabled Missionary Ventures to build an effective donor management system in SharePoint quickly and easily for a smaller investment than it might make for another approach. "Development Studio for SharePoint allows us to do things that we wouldn't be able to accomplish out of the box or that we would have had to outsource for extensive programming," said Erickson. "Contracting the development work out for our donor management system would likely have cost us around \$50,000."

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— Rol Erickson  
Web Developer  
Missionary Ventures

## Overview

### Headquarters

Orlando, Florida

### Critical Needs

Solution to build sophisticated applications in SharePoint quickly and easily, as well as secure its SharePoint platform

### Solution

- Development Studio for SharePoint
- Recovery Manager for SharePoint

### Results

- Replaced outdated Access database with a secure and flexible donor management system
- Saved \$50,000 using Development Studio's drag-drop-configure technology instead of outsourcing the creation of custom code
- Realized several hours a day of labor savings in both the team trip department and the finance department
- Enabled secure web access to critical data for personnel worldwide

Missionary Ventures is also saving several labor hours a day in both the travel and finance departments because the donor management system is consolidated and flexible.

In addition, Recovery Manager's powerful and flexible granular recovery technology allows the IT administrator to quickly identify, preview, and recover individual documents or entire sites, saving further time and money.

Moving forward, Missionary Ventures plans to use Development Studio for SharePoint to build a global communications system. This system will enable the public supporters to see the activities the organization is working on within each country and learn how they can become involved. Missionary Ventures also plans to build an intranet system to facilitate worldwide internal communications.

Missionary Ventures is excited about what Development Studio will help it achieve in the future. "We're very satisfied with the product and we look forward to future enhancements," said Erickson.

He also applauded the "top of the line" assistance he received from the Quest support team, which created the tools he needed to handle the many complex variables in the donor management application.

### About Missionary Ventures

Missionary Ventures is a non-profit, interdenominational, Christian organization with offices in the United States and around the world. By partnering with local churches and government agencies, the organization supports efforts to improve people's lives. For example, Missionary Ventures will raise funds to pay for meals for impoverished children, and a local church will furnish the facilities and the volunteers to cook and serve the meals. Missionary Ventures also helps to build health clinics and schools, and provides services in disaster relief areas. More information is available at [www.missionaryventures.org](http://www.missionaryventures.org).

### About Quest Software, Inc.

Quest Software, Inc. delivers innovative products that help organizations get more performance and productivity from their applications, databases and Windows infrastructure. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 50,000 customers worldwide meet higher expectations for enterprise IT. Quest Software can be found in offices around the globe and at [www.quest.com](http://www.quest.com).

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