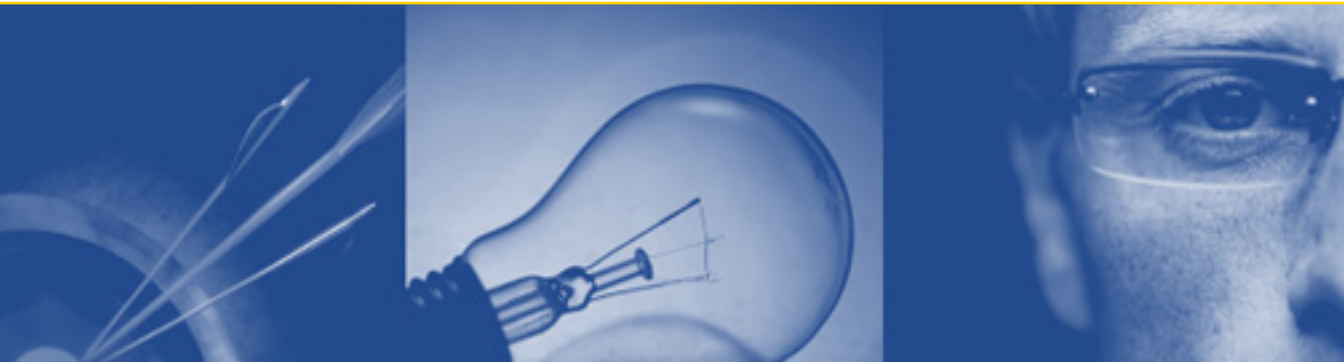




Archive Manager 4.1

What's New



Quest Archive Manager

Archive Manager What's New
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Software Version - 4.1

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- Search or browse the KnowledgeBase.
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Please view the **Global Support Guide** for a detailed explanation of support programs, online services, contact information, and policies and procedures. The guide is available at:

[http://support.quest.com/pdfs/Global Support Guide.pdf](http://support.quest.com/pdfs/Global%20Support%20Guide.pdf)

What's New in Archive Manager

Quest Archive Manager makes email a more valuable asset for an organization. Archive Manager has been specifically designed to meet the needs of key stakeholders by helping organizations automatically capture, retrieve and analyze all email messages, as well as attachments that are processed by the email system.

Archive Manager addresses the dual drivers of effective email management and storage, to facilitate compliance and legal retention while delivering a platform that lets organizations share their email information among users and applications.

New Features in Version 4.1

Archive Manager 4.1 includes the following new features:

Message Class Support Enhancements

Expanded Message Class Support — For Exchange systems, Archive Manager now supports archiving of all Outlook item types except Journal entries (activities). Archived items now include, in addition to email messages:

- calendar appointments
- personal appointments
- meeting invitations
- tasks
- task requests
- sticky notes
- contacts
- personal distribution lists

Archive Manager also indexes all meaningful fields of these non-email items—meeting location and time, contact Company name, and so forth—as if they were parts of a message body. Non-email items, however, can be forwarded from Archive Manager only as non-functional HTML representations of the original items.

The program can delete (in Outlook) only plain email messages, posts, meeting invitations, and task requests. Similarly, Archive Manager can strip ("stub") in Outlook only plain e-mail messages and posts.

Archive Manager Alert Service/Alert Service Editor

The Archive Manager Alert Service Editor allows you to run SQL queries on the Archive Manager database, and WMI queries on your server. The administrator can configure the Alert Service Editor to instruct the Alert Service to send out email alerts based on the results of the query.

New NetApp SnapLock Attachment Storage Type

Archive Manager now includes the option to select NetApp SnapLock as your attachment storage type. SnapLock provides fast WORM (Write Once Read Many) storage on magnetic disk. It uses nonrewritable, nonerasable disk storage protects data until a specified retention date.

Other attachment storage type options include NTFS/Windows File System, EMC Centera, Bridgehead HDR, and IBM DR550.

Full Text Index Service Enhancements

Archive Manager features an improved performance of the Archive Manager Full Text Index Service to provide faster reindexing.

New Outlook Form Options

If you select to install the Exchange Outlook form, you can now select from the following form options:

- English - Outlook icons
- English - Archive Manager icons
- German - Outlook icons
- German - Archive Manager icons
- Italian - Outlook icons
- Italian - Archive Manager icons

Retention Service Enhancements

The Archive Manager Retention Service has been enhanced to increase the speed of the Retention Service so messages and attachments are deleted faster.

Resolved Issues in Version 4.1

Code and architectural refinements have resolved more than 40 performance issues identified since the last general release (version 4.0.5). These resolved issues are itemized in the *Release Notes* that accompany this release.

Other Sources of Information

These documents contain information about Quest Archive Manager:

- **Release Notes:** Minimum installation requirements, known issues, and recent enhancements.
- **Offline Client Release Notes:** Minimum installation requirements, known issues, and recent enhancements for the Offline Client tool.
- **Online Help:** Context-sensitive instructions and application notes for the various components of Quest Archive Manager.
- **Quest Archive Manager Overview:** Product overview prepared to familiarize you with Quest Archive Manager.
- **Quest Archive Manager Quick Start Guide:** The installation process overview and a case study to help you get started with the product and to demonstrate its functionality.
- **Quest Archive Manager Planning and Installation Guide for Exchange:** Details for installing Archive Manager for Exchange components as well as other configuration items.
- **Quest Archive Manager Planning and Installation Guide for GroupWise:** Details for installing Archive Manager for GroupWise components as well as other configuration items.
- **Quest Archive Manager User Guide:** Information on using the user-centric features in Archive Manager.
- **Quest Archive Manager Administration Guide:** Information on using the administration features available in Archive Manager.
- **Quest Archive Manager Retention Policy Guide:** Information about the component, with details for installation and use.

These documents are all bundled and installed with the product. All but the online Help systems are available separately at Quest's SupportLink for Archive Manager:

<https://support.quest.com/SUPPORT/index?page=productInformation>

