



Quest[®] 4.10 Directory Troubleshooter

What's New



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DirectoryTroubleshooter What's New
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About Quest Software, Inc.

Now more than ever, organizations need to work smart and improve efficiency. Quest Software creates and supports smart system management products - helping our customers solve everyday IT challenges faster and easier. Visit www.quest.com for more information.

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Contacting Quest Support

Quest Support is available to customers who have a trial version of a Quest product or who have purchased a commercial version and have a valid maintenance contract. Quest Support provides around the clock coverage with SupportLink, our web self-service. Visit SupportLink at <http://support.quest.com/>

From SupportLink, you can do the following:

- Quickly find thousands of solutions (Knowledgebase articles/documents).
- Download patches and upgrades.
- Seek help from a Support engineer.
- Log and update your case, and check its status.

View the Global Support Guide for a detailed explanation of support programs, online services, contact information, and policy and procedures. The guide is available at: [http://support.quest.com/pdfs/Global Support Guide.pdf](http://support.quest.com/pdfs/Global%20Support%20Guide.pdf).

What's New in DirectoryTroubleshooter

DirectoryTroubleshooter, one of the solutions in the Spotlight on Active Directory Pack, ensures a reliable Active Directory resulting in time- and cost-savings for your organizations:

- Resolve issues quickly with a comprehensive, real-time diagnostics console.
- Analyze Active Directory health using pre-packaged health checks and more than 100 customizable tests and automated repairs.
- Automate Active Directory repairs such as replication tuning, metadata cleanup and user account management.
- See how directory security is affected with Active Directory security configuration reports.

What's New in Version 4.10

Quest DirectoryTroubleshooter 4.10 includes the following product enhancements:

- Quest DirectoryTroubleshooter now installs and runs on a 64-bit operating system as a 32-bit application.
- Quest DirectoryTroubleshooter is now using the Quest licensing scheme. A new license file is required for DirectoryTroubleshooter 4.10; existing licenses will no longer work. Please contact your Quest Account Manager regarding a new license key.
- Added support for Windows 2008 R2 and all reports and views will now work with this version of the Windows OS.
- The DirectoryTroubleshooter product and documentation have been rebranded using Quest Software's guidelines and standards.